

CORONA-UPDATE (EN)

We are at your service!

Dear customer, dear business partner,

The whole world is currently facing unprecedented challenges which most likely will also last for the next months.

Especially in these difficult times, it is absolutely crucial that we as a company and an employer are aware of our responsibility towards our employees, customers and suppliers. In order to protect our people at its best, we have been intensifying our rigid hygiene and cleaning standards and have severely increased our internal work security measures. Due to the overall situation, we therefore will completely refuse admittance to any external person or visitors.

Furthermore all our shipping providers and forwarders have now only got limited access to our facilities within a strictly restricted area (back entrance, a maximum of 2,5m into our building). In addition all drivers are generally instructed to disinfect their hands prior to the delivery or handover of all shipments.

As an employer we meet all requirements issued by our federal and regional authorities. In accordance to these new orders and instructions we have sensitized and trained our staff.

The following additional measures have been taking into action

- » Minimum distance between all workplaces of 1,5m
- » Sufficient hand disinfection solution in all publicly accessible areas (reception, incoming goods, outgoing goods) as well as sanitary facilities, kitchen and recreation room
- » Sufficient washing lotion and soap for a regular & extensive hand hygiene
- » More flexible break times in order to avoid the accumulation of larger groups (more than 2 people)
- » All incoming and outgoing endoscopes will be additionally autoclaved and treated with disinfectant wipes / disinfectant solution

ATTENTION: In spite of these additional disinfection measures, our endoscopes will still NOT be shipped sterile.

Independent of all these measures, we would like to inform you, our highly respected customers and partners, that we continue our work as usual day by day!

During the next weeks and months we will do our best to work off your pending service or purchase orders as fast as possible.

However, we are also depending on numerous suppliers and service providers, and therefore kindly ask for your understanding that there might be some sporadic delays in delivery.

Let's stick together in these times of general uncertainty – we are at your service!

We are sending you and your family strength and resilience. Please stay healthy and care for your fellow human beings. Thank you for trusting in us and your ongoing support!

On behalf of the whole Endoservice Team – yours sincerely

Giovanni Mirci
Managing Director

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Managing Director